



Editorial Policy

CTC's corporate mission is "leveraging IT's potential to change future for the Global Good." In Integrated Report 2020, we explain how our value creation process provides the path toward sustainable growth that will enable us to fulfill this mission.

Based on a corporate culture cultivated through many years of business activities, we are leveraging our expanding resources of management capital to reinforce businesses that will help enhance corporate value for our customers and resolve social issues. Through an overview of the Company's corporate activities, this report provides general financial and non-financial information selected in view of its importance.

Scope of Report

This report covers ITOCHU Techno-Solutions Corporation (CTC) and its consolidated subsidiaries and includes information about non-consolidated subsidiaries and affiliates.

Notes on Financial Amounts

Figures less than one unit have been rounded down, based on IFRS.

Forward-Looking Statements

Statements made in this report with respect to CTC's plans, strategies, and beliefs, and other statements that are not historical facts, are forward-looking statements about the future performance of CTC based on management's assumptions and beliefs in light of information available at the time of publication and involve certain risks and uncertainties. CTC assumes no obligation to publicly update these forward-looking statements to reflect events, changes in the operating environment, or unforeseen developments that occur after the date of publication.

Website Information

This report is designed to provide in-depth information about CTC's management strategy, messages to stakeholders, and other topics. For the latest financial data and news about our business initiatives and projects, please visit the following links.



▶ IR Information

www.ctc-g.co.jp/rose/en/index.htm

IR documents such as financial results and securities filings, as well as the latest IR news



▶ CSR

www.ctc-g.co.jp/en/corporate/csr/

Detailed information about the Group's relationships with clients, business partners, employees, and communities, as well as corporate governance and environmental initiatives



▶ Corporate Governance Report (Japanese only)

www.ctc-g.co.jp/rose/profile/pdf/cor_gov.pdf



▶ Project Reports (Japanese only)

www.ctc-g.co.jp/report/index.html

Project case studies, event reports, and articles



▶ Best Engine

http://www.ctc-g.co.jp/en/corporate/pr/

This publication describes the Company's initiatives related to the most recent IT trends and technologies.



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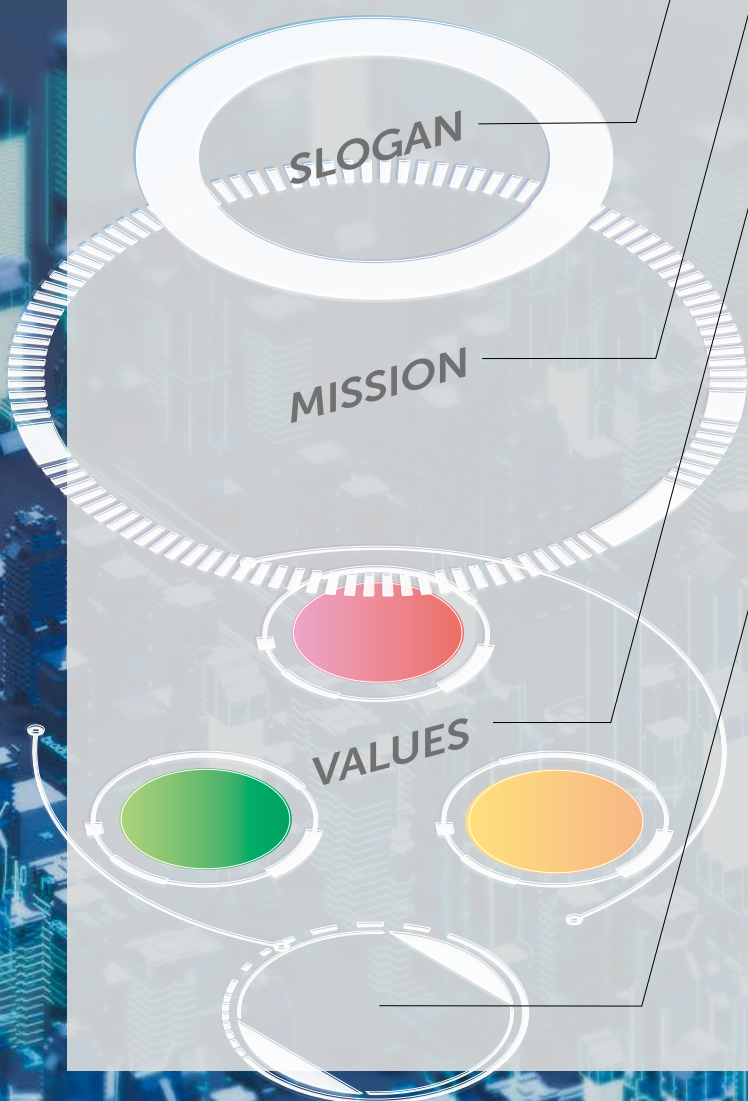
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VISION
Our Vision
for CTC

**CTC Group
Philosophy**

Take responsibility for the evolution
of the IT industry, as the industry's
leading company



▶ **Slogan**

**Challenging
Tomorrow's
Changes**

▶ **Mission**

**Leveraging IT's potential
to change future for the
Global Good**

▶ **Values—Action Guidelines**

● **Challenge the Change**

Are you determined? Are you constantly trying new things without ever giving up?

● **Challenge the Value**

Are you creative? Do you create value that exceeds customers' expectations?

● **Challenge the Future**

Are you free thinking? Do you strive to map out a brighter future?

▶ **CTC Group Code of Conduct**

We at CTC will endeavor to fulfill our corporate social responsibility in accordance with the CTC Group Philosophy, and always conduct ourselves with a strong sense of ethics and responsibility based on an understanding of the code set forth below:

1. **Full Commitment to Compliance**
2. **Offering Services and Products Useful to the World**
3. **Fair Trade and Prevention of Corruption**
4. **Strict Management of Information**
5. **Creation of a Work Environment with Respect for Human Rights**
6. **Consideration for a Sustainable Environment**
7. **Contribution to Society**
8. **Standing against Antisocial Forces and Organizations**
9. **Reporting and Preventing the Recurrence of Violations**
10. **Taking the Initiative and Setting Good Examples**